

Customer Service Report

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes N/A no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

SUN ROOM

Is system noise objectionable?

NO

What is your typical electric bill?

Summer 116.00 Winter _____

What is your typical gas/oil bill? N/A

Summer _____ Winter _____

What do you **NOT** like about your present heating and cooling system?

NO THING

Additional comments:

I WOULD RECOMMEND ALLEN'S TO ANYONE

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name W. HENCH

Address ELIZABETH TOWN, KY

Phone _____

Greg

Date: 7-8-2014