

Customer Service Report

- yes ___ no Was our office staff helpful and courteous?
- yes ___ no Were we on-time to your appointment?
- yes ___ no Did you see the red carpet?
- yes ___ no Was our technician neat, clean & courteous?
- ___ yes no Does anyone in your home suffer from allergies?
- yes ___ no Do you have to dust often?
- ___ yes no Do you ever have a damp/musty odor in your home?
- yes ___ no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

None

Is system noise objectionable?

When working it's fine

What is your typical electric bill?

Summer 323⁰⁰ Winter 200⁰⁰

What is your typical gas/oil bill?

Summer None Winter 0

What do you **NOT** like about your present heating and cooling system?

No compleinter

Additional comments:

I appreciate your prompt service
your worker was very polite

Please rate our service on a scale of 1 - 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name R. Thompson

Address F. Town Ky

Phone _____

Date: 6-6-14

Score