

Report Card

(Would you please grade our report card.)

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

Bedroom

Is system noise objectionable?

No

What is your typical electric bill?

Summer _____ Winter _____

What is your typical gas/oil bill?

Summer _____ Winter _____

Budget Billing 132.00 monthly

What do you **NOT** like about your present heating and cooling system?

Cannot think of anything

Additional comments:

I have been very happy with our heating/cooling system & the maintenance service we have received thus far.

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name R. Maxwell

Address Caneyville, KY 42721

Phone _____

Greg

Date: 06/30/14