

Chris

Customer Service Report

- yes ___ no Was our office staff helpful and courteous?
- yes ___ no Were we on-time to your appointment?
- yes ___ no Did you see the red carpet?
- yes ___ no Was our technician neat, clean & courteous?
- yes ___ no Does anyone in your home suffer from allergies?
- ___ yes no Do you have to dust often?
- ___ yes no Do you ever have a damp/musty odor in your home?
- yes ___ no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

North side - End of Kitchen

Is system noise objectionable?

NO

What is your typical electric bill? *all electric* Summer 85-125 Winter 185-250
 What is your typical gas/oil bill? Summer 0 Winter 0

What do you **NOT** like about your present heating and cooling system?

Discovered mold

Additional comments:

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10 *Excellent Service*

Chris was extremely knowledgeable & explained all very well.

Email Address: [redacted]

Name Pat Rodriguez

Address

Phone Elizabethtown, KY

Date: 7/17/14