

# Customer Service Report

- yes     no    Was our office staff helpful and courteous?
- yes     no    Were we on-time to your appointment?
- yes     no    Did you see the red carpet?
- yes     no    Was our technician neat, clean & courteous?
- yes     no    Does anyone in your home suffer from allergies?
- yes     no    Do you have to dust often?
- yes     no    Do you ever have a damp/musty odor in your home?
- yes     no    Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

far bedroom

Is system noise objectionable?

no

What is your typical electric bill?

Summer 200<sup>00</sup>    Winter 200.<sup>00</sup>

What is your typical gas/oil bill?

Summer -    Winter -

What do you **NOT** like about your present heating and cooling system?

Its pt. for

Additional comments:

Always do a great job Thanks

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1    2    3    4    5    6    7    8    9    10

Email Address: \_\_\_\_\_

Name Mr \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

McClure

E-town Ky 42701

Date: 6/27/2014

*Steve*