

Customer Service Report

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment? *called in & received help same day. GOOD JOB!!!*
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

none

Is system noise objectionable?

What is your typical electric bill?

Summer _____ Winter _____

What is your typical gas/oil bill?

Summer _____ Winter _____

What do you **NOT** like about your present heating and cooling system?

nothing

Additional comments:

Allens has always been our choice. Always been there every time we called with a problem.

Please rate our service on a scale of 1 - 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 **10**

Email Address: _____

Name *to* _____

Koyall

Address _____

Etowah Hwy 42701

Phone _____

Date: *5/23/14*

Ritchie