

Customer Service Report

Angie

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

Basement - Always too cold

Is system noise objectionable?

NO

What is your typical electric bill?

Summer _____ Winter I have no clue!

What is your typical gas/oil bill?

Summer _____ Winter _____

What do you **NOT** like about your present heating and cooling system?

Nothing comes to mind.

Additional comments:

Technician Professional & Courteous

Please rate our service on a scale of 1 - 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address:

Name

K. TIERNAN

Address

Radcliff, Ky

Phone

Date: