

Report Card

(Would you please grade our report card.)

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

Living Room a bit warm in Summer

Is system noise objectionable?

NOT much noise at all

What is your typical electric bill?

Summer \$80.00 Winter \$70.00

What is your typical gas/oil bill?

Summer 115.00 Winter 115.00

What do you **NOT** like about your present heating and cooling system?

It is getting old and I know sometime down the road it will need to be replaced

Additional comments:

Allen's is a Great Company with Respectable Technicians

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name Jo. Burns

Address Radhiff, Ky

Phone _____

Date: 7/18/2014