## Report Card (Would you please grade our report card.)

| yes                   | no                                    | Was our office staff helpful and courteous?                            |
|-----------------------|---------------------------------------|--|
| yes                   | no                                    | Were we on-time to your appointment?                                   |
| yes                   | no                                    | Did you see the red carpet?  |
| yes                   | no                                    | Was our technician neat, clean & courteous?                            |
| yes                   | no                                    | Does anyone in your home suffer from allergies?                        |
| yes                   | no                                    | Do you have to dust often?   |
| yes                   | no                                    | Do you ever have a damp/musty odor in your home?                       |
| yes                   | no                                    | Would you like to receive a discount on today's call? (ask Technician) |
| What is your typi     | cal gas/oil bil                       | 1? Summer Winter   |
| What do you <b>NO</b> | T like about y                        | your present heating and cooling system?                               |
| W                     | e Loo                                 | re nt.   |
| Additional comm       | ments:                                | rg Good  |
|                       | Please rate ou                        | ar service on a scale of 1 – 10 with 10 being the highest:             |
| ]                     | 1 2                                   | 3 4 5 6 7 8 9 (10)   |
| Email Address:        | * * * * * * * * * * * * * * * * * * * |  |
| Name 3                | ·                                     | Wil Ford SR.   |
| Address               | · · · · ·                             | Rad Cliffy 40  |
| Phone                 | <i>y</i> ~ ~ ~                        |  |
|                       |                                       | Date: 7-18-1014  |