

# Customer Service Report

- yes    \_\_\_ no    Was our office staff helpful and courteous?
- yes    \_\_\_ no    Were we on-time to your appointment?
- yes    \_\_\_ no    Did you see the red carpet?
- very*  yes    \_\_\_ no    Was our technician neat, clean & courteous?
- yes    \_\_\_ no    Does anyone in your home suffer from allergies?
- yes    \_\_\_ no    Do you have to dust often?
- \_\_\_ yes     no    Do you ever have a damp/musty odor in your home?
- yes    \_\_\_ no    Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

About the same

Is system noise objectionable?

No

What is your typical electric bill?

? Summer \_\_\_ Winter \_\_\_

What is your typical gas/oil bill?

? Summer \_\_\_ Winter \_\_\_

What do you **NOT** like about your present heating and cooling system?

satisfied

Additional comments:

Technician very nice and courteous.  
would highly recommend him

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1    2    3    4    5    6    7    8    9    10

Email Address: \_\_\_\_\_

Name J. Miller

Address Hodgenville, Ky. 42748

Phone \_\_\_\_\_

Date: 6/26/14

*Just moved*

*Chris*