

Customer Service Report

- yes ___ no Was our office staff helpful and courteous?
- yes ___ no Were we on-time to your appointment?
- yes ___ no Did you see the red carpet?
- very* yes ___ no Was our technician neat, clean & courteous?
- yes ___ no Does anyone in your home suffer from allergies?
- yes ___ no Do you have to dust often?
- ___ yes no Do you ever have a damp/musty odor in your home?
- yes ___ no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

About the same

Is system noise objectionable?

No

What is your typical electric bill?

? Summer ___ Winter ___

What is your typical gas/oil bill?

? Summer ___ Winter ___

What do you **NOT** like about your present heating and cooling system?

satisfied

Additional comments:

Technician very nice and courteous.
would highly recommend him

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name J. Miller

Address Hodgenville, Ky. 42748

Phone _____

Date: 6/26/14

Just moved

Chris