

Customer Service Report

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment? *Called to let me know*
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

front room

Is system noise objectionable?

no

What is your typical electric bill?

What is your typical gas/oil bill?

on budget \$175
Summer _____ Winter _____
n/a Summer _____ Winter _____

What do you **NOT** like about your present heating and cooling system?

it's old

Additional comments:

Allen's always does a great job keeping this old system going

Please rate our service on a scale of 1 - 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name J. Coy

Address Bloomfield 40008

Phone _____

will be leased by

Date: 7/3/14