

Customer Service Report

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

All of them

Is system noise objectionable?

What is your typical electric bill?
What is your typical gas/oil bill?

Summer 200.00 Winter 600.00
Summer - Winter -

What do you **NOT** like about your present heating and cooling system?

It doesn't work, not enough air flow coming from the vents.
ceiling heat (awful)

Additional comments:

Kevin was really awesome! Thank you Kevin
for going up in my attic as hot as it was covered in insulation
and dirt.

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 **10**

Email Address: _____

Name S. Davis

Address E-town, Ky 42701

Phone _____

Date: 5-27-14

Kevin