

# Customer Service Report

- yes     no    Was our office staff helpful and courteous?
- yes     no    Were we on-time to your appointment?
- yes     no    Did you see the red carpet?
- yes     no    Was our technician neat, clean & courteous?
- yes     no    Does anyone in your home suffer from allergies?
- yes     no    Do you have to dust often?
- yes     no    Do you ever have a damp/musty odor in your home?
- yes     no    Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

They are all comfortable.

Is system noise objectionable?

NO.

What is your typical electric bill?

Summer \$80-95    Winter \$90-150

What is your typical gas/oil bill?

Summer \_\_\_\_\_    Winter \_\_\_\_\_

What do you **NOT** like about your present heating and cooling system?

We really enjoy it.

Additional comments:

Technician was very friendly and prompt.

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1    2    3    4    5    6    7    8    9    **10**

Email Address: \_\_\_\_\_

Name N HAWKINS

Address BUFFALO, KY 42716

Phone \_\_\_\_\_

Date: 5-27-14

*Chris*