

Angie

# Report Card

(Would you please grade our report card.)

- yes     no    Was our office staff helpful and courteous?
- yes     no    Were we on-time to your appointment?
- yes     no    Did you see the red carpet?
- yes     no    Was our technician neat, clean & courteous?
- yes     no    Does anyone in your home suffer from allergies?
- yes     no    Do you have to dust often?
- yes     no    Do you ever have a damp/musty odor in your home?
- yes     no    Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

*None*

Is system noise objectionable?

*can not hear noise!*

What is your typical electric bill?

Summer *175.00* Winter *175.00*

What is your typical gas/oil bill?

Summer *N/A* Winter *N/A*

What do you NOT like about your present heating and cooling system?

*We like the present one we have!*

Additional comments:

*Technicians always courteous and neat*

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1    2    3    4    5    6    7    8    9    **10**

Email Address:



*C. Rasco*

Name

*E-town, Ky*

Address

Phone

Date: *16 July 2014*