

Customer Service Report

yes no Was our office staff helpful and courteous?

yes no Were we on-time to your appointment?

yes no Did you see the red carpet?

yes no Was our technician neat, clean & courteous?

yes no Does anyone in your home suffer from allergies?

yes no Do you have to dust often?

sometimes no Do you ever have a damp/musty odor in your home?

yes no Would you like to receive a discount on today's call? (ask Technician)

Plus Christians Very
Very Very Helpful
Very pleasant person
Send him back to me all the time HA

Which rooms in the house are the least comfortable?
Basement cold & damp sometimes

Is system noise objectionable?
NO

What is your typical electric bill? Summer 80-130⁰⁰ Winter 100-140⁰⁰
What is your typical gas/oil bill? Summer _____ Winter _____

What do you NOT like about your present heating and cooling system?
Don't like heat pumps

Also good salesman
EASY TO TALK TO

Additional comments:
Called Allen's on account of your friendly Commercial - It did the trick for me Very good

Please rate our service on a scale of 1 - 10 with 10 being the highest:

Keep the commercial going
1 2 3 4 5 6 7 8 9 10 +

over

Email Address: _____

Name C. Hizer

Address _____

Phone Hodgenville, Ky. 40748

Date: 5-5-14