

Customer Service Report

- yes no Was our office staff helpful and courteous?
- yes no Were we on-time to your appointment?
- yes no Did you see the red carpet?
- yes no Was our technician neat, clean & courteous?
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often?
- yes no Do you ever have a damp/musty odor in your home?
- yes no Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

NONE

Is system noise objectionable?

No

What is your typical electric bill?

Summer \$100-150 Winter \$100-150

What is your typical gas/oil bill?

Summer N/A Winter N/A

What do you **NOT** like about your present heating and cooling system?

ONLY ONE THERMOSTAT FOR WHOLE HOUSE (BOTH FLOORS)

Additional comments:

GREAT WORK AS ALWAYS

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

Name

C. BLANCH

Address

RINEYVILLE, KY 40162

Phone _____

Date:

03 JUN 2014

Angie