

Customer Service Report

- yes no Was our office staff helpful and courteous? *Always!!*
- yes no Were we on-time to your appointment? *I don't worry about those kind of things. (see back)*
- yes no Did you see the red carpet? *Professional & courteous*
- yes no Was our technician neat, clean & courteous? *Great!!*
- yes no Does anyone in your home suffer from allergies?
- yes no Do you have to dust often? *(I'm lazy) HA!*
- yes no Do you ever have a damp/musty odor in your home? *basement*
- yes no Would you like to receive a discount on today's call? (ask Technician)
It is already paid for.

Which rooms in the house are the least comfortable?

All about the same, system works well

Is system noise objectionable?

No

What is your typical electric bill?

Summer *\$140/160* Winter *\$140/160*

What is your typical gas/oil bill?

Summer *\$10-15* Winter *\$15/20*

(see back)

What do you **NOT** like about your present heating and cooling system?

Nothing. We love it, and the service you provide.

Additional comments:

Angie is an excellent Tec. Keep Her!

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1 2 3 4 5 6 7 8 9 10

Email Address: _____

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Address

*Elizabethtown, Ky.
42701*

Phone _____

Date: *05/30/2014*