

Robert

# Report Card

(Would you please grade our report card.)

- yes     no    Was our office staff helpful and courteous?
- yes     no    Were we on-time to your appointment?
- yes     no    Did you see the red carpet?
- yes     no    Was our technician neat, clean & courteous?
- yes     no    Does anyone in your home suffer from allergies?
- yes     no    Do you have to dust often?
- yes     no    Do you ever have a damp/musty odor in your home?
- yes     no    Would you like to receive a discount on today's call? (ask Technician)

Which rooms in the house are the least comfortable?

Kitchen

Is system noise objectionable?

NO

What is your typical electric bill?

Summer 180.00 Winter 190.00

What is your typical gas/oil bill?

Summer 20.00 Winter 60.00

What do you **NOT** like about your present heating and cooling system?

The Heat Pump

Additional comments:

Your Techs are always, just the best. I appreciate their personability and Professionalism

Please rate our service on a scale of 1 – 10 with 10 being the highest:

1    2    3    4    5    6    7    8    9    10

Email Address: allison.tomsett@radcliff.com

Name G. Tomsett

Address Radcliff, Ky 40160

Phone 502-231-5500

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