

08-07-13

Manages,

Dear Sir

I want you to know how impressed I've been with all your technicians. They came in June and twice last week. Each time they have been efficient, courteous and respectful. I was consulted at each step and informed of options. They each went above and way beyond to be helpful.

I had no idea how lucky I was to have chosen your company.

Thank you  
most sincerely  
Nancy M

Ms. Nancy M

Hodgenville, KY 42748